

House Resolution 1946

By: Representatives Davis of the 87th, Scott of the 76th, and Schofield of the 63rd

A RESOLUTION

1 Creating the House Study Committee on Constituent Services Modernization and
2 Accountability; and for other purposes.

3 WHEREAS, members of the General Assembly provide year-round assistance to constituents
4 seeking help navigating state agencies, accessing public services, and resolving issues
5 affecting their families, businesses, and communities; and

6 WHEREAS, constituent services are a core function of representative government and play
7 an essential role in ensuring access to state government for all Georgians; and

8 WHEREAS, the current framework for administering constituent services varies across
9 legislative offices and delegations and may benefit from modernization, standardization, and
10 improved technological support; and

11 WHEREAS, many state legislatures across the nation utilize centralized systems,
12 standardized case management tools, and structured operational support to improve
13 constituent engagement and service delivery; and

14 WHEREAS, it is the responsibility of the General Assembly to ensure that constituent
15 services are delivered in a transparent, efficient, and accountable manner that serves all
16 Georgians equally; and

17 WHEREAS, further examination of best practices, fiscal implications, and constitutional
18 considerations related to the structure and funding of constituent services would assist the
19 General Assembly in developing sound policy recommendations.

20 NOW, THEREFORE, BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES:

21 (1) **Creation of House study committee.** There is created the House Study Committee
22 on House Study Committee on Constituent Services Modernization and Accountability.

23 (2) **Members and officers.** The committee shall be composed of five members of the
24 House of Representatives. Three of such members shall be appointed by the Speaker of
25 the House of Representatives. Two of such members shall be appointed by the House
26 Minority Leader. The Speaker shall designate a member of the committee as chairperson
27 of the committee.

28 (3) **Powers and duties.** The committee shall undertake a study of the conditions, needs,
29 issues, and problems mentioned above or related thereto and recommend any action or
30 legislation which the committee deems necessary or appropriate.

31 (4) **Meetings.** The chairperson shall call all meetings of the committee. The committee
32 may conduct such meetings at such places and at such times as it may deem necessary or
33 convenient to enable it to exercise fully and effectively its powers, perform its duties, and
34 accomplish the objectives and purposes of this resolution.

35 (5) **Allowances and funding.**

36 (A) The legislative members of the committee shall receive the allowances provided
37 for in Code Section 28-1-8 of the Official Code of Georgia Annotated.

38 (B) The allowances authorized by this resolution shall not be received by any member
39 of the committee for more than five days unless additional days are authorized. Funds
40 necessary to carry out the provisions of this resolution shall come from funds
41 appropriated to the House of Representatives.

42 **(6) Report.**

43 (A) In the event the committee adopts any specific findings or recommendations that
44 include suggestions for proposed legislation, the chairperson shall file a report of the
45 same prior to the date of abolishment specified in this resolution, subject to
46 subparagraph (C) of this paragraph.

47 (B) In the event the committee adopts a report that does not include suggestions for
48 proposed legislation, the chairperson shall file the report, subject to subparagraph (C)
49 of this paragraph.

50 (C) No report shall be filed unless the same has been approved prior to the date of
51 abolishment specified in this resolution by majority vote of a quorum of the committee.
52 A report so approved shall be signed by the chairperson of the committee and filed with
53 the Clerk of the House of Representatives.

54 (D) In the absence of an approved report, the chairperson may file with the Clerk of the
55 House of Representatives a copy of the minutes of the meetings of the committee in lieu
56 thereof.

57 **(7) Abolishment.** The committee shall stand abolished on December 1, 2026.