

House Bill 817

By: Representatives Lim of the 99<sup>th</sup>, Mainor of the 56<sup>th</sup>, and Lopez of the 86<sup>th</sup>

A BILL TO BE ENTITLED  
AN ACT

1 To amend Code Section 34-8-192 of the Official Code of Georgia Annotated, relating to an  
2 initial determination and redetermination of eligibility for, amount of, and duration of  
3 unemployment benefits, so as to provide multiple methods of communication by which  
4 claimants may make inquires about their claims for unemployment benefits; to require the  
5 Department of Labor to promptly respond to such inquires; to provide for related matters; to  
6 provide for an effective date; to repeal conflicting laws; and for other purposes.

7 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

8 **SECTION 1.**

9 Code Section 34-8-192 of the Official Code of Georgia Annotated, relating to an initial  
10 determination and redetermination of eligibility for, amount of, and duration of  
11 unemployment benefits, is amended by adding a new subsection to read as follows:

12 "(e) The Commissioner shall designate a telephone number with an answering machine  
13 and an email address for claimants to make inquiries regarding their claims. Each inquiry  
14 made by a claimant using such designated telephone number, telephone answering  
15 machine, or email address shall be answered or responded to promptly by employees of the  
16 department."

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17 **SECTION 2.**

18 This Act shall become effective upon its approval by the Governor or upon its becoming law  
19 without such approval.

20 **SECTION 3.**

21 All laws and parts of laws in conflict with this Act are repealed.