

Senate Bill 313

By: Senators Burke of the 11th, Watson of the 1st, Dugan of the 30th, Kennedy of the 18th, Hufstetler of the 52nd and others

A BILL TO BE ENTITLED
AN ACT

1 To amend Chapter 64 of Title 33 of the Official Code of Georgia Annotated, relating to
2 regulation and licensure of pharmacy benefits managers, so as to provide extensive revisions
3 regarding pharmacy benefits managers; to revise definitions; to revise provisions relating to
4 license requirements and filing fees; to revise a provision regarding the prohibition on the
5 practice of medicine by a pharmacy benefits manager; to provide additional authority for the
6 Insurance Commissioner to regulate pharmacy benefits managers; to revise provisions
7 relating to reimbursement requirements; to revise provisions relating to rebates from
8 pharmaceutical manufacturers; to revise provisions relating to administration of claims; to
9 revise provisions relating to prohibited activities; to provide for surcharges on certain
10 practices; to provide for related matters; to provide for an effective date and applicability; to
11 repeal conflicting laws; and for other purposes.

12 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

13 style="text-align:center">**SECTION 1.**

14 Chapter 64 of Title 33 of the Official Code of Georgia Annotated, relating to regulation and
15 licensure of pharmacy benefits managers, is amended by revising Code Section 33-64-1,
16 relating to definitions, as follows:

17 "33-64-1.

18 As used in this chapter, the term:

19 (1) 'Affiliate pharmacy' means a pharmacy which, either directly or indirectly through
20 one or more intermediaries:

21 (A) Has an investment or ownership interest in a pharmacy benefits manager licensed
22 under this chapter;

23 (B) Shares common ownership with a pharmacy benefits manager licensed under this
24 chapter; or

25 (C) Has an investor or ownership interest holder which is a pharmacy benefits manager
26 licensed under this chapter.

27 ~~(1)~~(2) 'Business entity' means a corporation, association, partnership, sole proprietorship,
28 limited liability company, limited liability partnership, or other legal entity.

29 ~~(2)~~ 'Covered entity' means an employer, labor union, or other group of persons organized
30 in this state that provides health coverage to covered individuals who are employed or
31 reside in this state.

32 ~~(3)~~ 'Covered individual' means a member, participant, enrollee, contract holder, policy
33 holder, or beneficiary of a covered entity who is provided health coverage by a covered
34 entity.

35 ~~(3.1)~~(3) 'Dispenser' shall have the same meaning as in paragraph (10) of Code Section
36 16-13-21.

37 (4) 'Health plan' means an individual or group plan or program which is established by
38 contract, certificate, law, plan, policy, subscriber agreement, or any other method and
39 which is entered into, issued, or offered for the purpose of arranging for, delivering,
40 paying for, providing, or reimbursing any of the costs of health care or medical care,
41 including pharmacy services, drugs, or devices. Such term includes any health care
42 coverage provided under the state health benefit plan pursuant to Article 1 of Chapter 18
43 of Title 45; the medical assistance program pursuant to Article 7 of Chapter 4 of Title 49;
44 the PeachCare for Kids Program pursuant to Article 13 of Chapter 5 of Title 49; and any
45 other health benefit plan or policy administered by or on behalf of this state.

46 ~~(4)~~(5) 'Health system' means a hospital or any other facility or entity owned, operated,
47 or leased by a hospital and a long-term care home.

48 ~~(5)~~ 'Maximum allowable cost' means the per unit amount that a pharmacy benefits
49 manager reimburses a pharmacist for a prescription drug, excluding dispensing fees and
50 copayments, coinsurance, or other cost-sharing charges, if any.

51 (6) 'Insured' means a person who receives prescription drug benefits administered by a
52 pharmacy benefits manager.

53 (7) 'National average drug acquisition cost' means the monthly survey of retail
54 pharmacies conducted by the federal Centers for Medicare and Medicaid Services to
55 determine average acquisition cost for Medicaid covered outpatient drugs.

56 ~~(6)~~(8) 'Pharmacy' means a pharmacy or pharmacist licensed pursuant to Chapter 4 of
57 Title 26 or another dispensing provider.

58 ~~(7)~~(9) 'Pharmacy benefits management' means the administration of a plan or program
59 that pays for, reimburses, and covers the cost of drugs, devices, or pharmacy care to
60 insureds on behalf of a health plan. The term shall not include the practice of pharmacy
61 as defined in Code Section 26-4-4. service provided to a health plan or covered entity,
62 directly or through another entity, including the procurement of prescription drugs to be

63 dispensed to patients, or the administration or management of prescription drug benefits,
 64 including, but not limited to, any of the following:

65 ~~(A) Mail order pharmacy;~~

66 ~~(B) Claims processing, retail network management, or payment of claims to~~
 67 ~~pharmacies for dispensing prescription drugs;~~

68 ~~(C) Clinical or other formulary or preferred drug list development or management;~~

69 ~~(D) Negotiation or administration of rebates, discounts, payment differentials, or other~~
 70 ~~incentives for the inclusion of particular prescription drugs in a particular category or~~
 71 ~~to promote the purchase of particular prescription drugs;~~

72 ~~(E) Patient compliance, therapeutic intervention, or generic substitution programs; and~~

73 ~~(F) Disease management.~~

74 ~~(8)~~(10) 'Pharmacy benefits manager' means a person, business entity, or other entity that
 75 performs pharmacy benefits management. The term includes a person or entity acting for
 76 a pharmacy benefits manager in a contractual or employment relationship in the
 77 performance of pharmacy benefits management for a ~~covered entity~~ health plan. The
 78 term does not include services provided by pharmacies operating under a hospital
 79 pharmacy license. The term also does not include health systems while providing
 80 pharmacy services for their patients, employees, or beneficiaries, for indigent care, or for
 81 the provision of drugs for outpatient procedures. The term also does not include services
 82 provided by pharmacies affiliated with a facility licensed under Code Section 31-44-4 or
 83 a licensed group model health maintenance organization with an exclusive medical group
 84 contract and which operates its own pharmacies which are licensed under Code Section
 85 26-4-110.

86 (11) 'Point-of-sale fee' means all or a portion of a drug reimbursement to a pharmacy or
 87 other dispenser withheld at the time of adjudication of a claim for any reason.

88 (12) 'Retroactive fee' means all or a portion of a drug reimbursement to a pharmacy or
 89 other dispenser recouped or reduced following adjudication of a claim for any reason,
 90 except as otherwise permissible as described in Code Section 26-4-118.

91 (13) 'Select specialty pharmacy rate' means the estimated acquisition cost for select
 92 specialty drugs included on the Department of Community Health's select specialty
 93 pharmacy rates pricing list.

94 (14) 'Steering' means:

95 (A) Ordering an insured to use its affiliate pharmacy for the filling of a prescription or
 96 the provision of pharmacy care;

97 (B) Ordering an insured to use an affiliate pharmacy of another pharmacy benefits
 98 manager licensed under this chapter pursuant to an arrangement or agreement for the
 99 filling of a prescription or the provision of pharmacy care;

100 (C) Offering or implementing plan designs that require an insured to utilize its affiliate
 101 pharmacy or an affiliate pharmacy of another pharmacy benefits manager licensed
 102 under this chapter or that increases plan or insured costs, including requiring an insured
 103 to pay the full cost for a prescription when an insured chooses not to use any affiliate
 104 pharmacy; or

105 (D) Advertising, marketing, or promoting its affiliate pharmacy or an affiliate
 106 pharmacy of another pharmacy benefits manager licensed under this chapter to
 107 insureds. Subject to the foregoing, a pharmacy benefits manager may include its
 108 affiliated pharmacy or an affiliate pharmacy of another pharmacy benefits manager
 109 licensed under this chapter in communications to patients, including patient and
 110 prospective patient specific communications, regarding network pharmacies and prices,
 111 provided that the pharmacy benefits manager includes information regarding eligible
 112 nonaffiliated pharmacies in such communications and that the information provided is
 113 accurate."

114 **SECTION 2.**

115 Said chapter is further amended by revising Code Section 33-64-2, relating to license
 116 requirements and filing fees, as follows:

117 "33-64-2.

118 (a) No person, business entity, or other entity shall act as or hold itself out to be a
 119 pharmacy benefits manager in this state, other than an applicant licensed in this state for
 120 the kinds of business for which it is acting as a pharmacy benefits manager, unless such
 121 person, business entity, or other entity holds a license as a pharmacy benefits manager
 122 issued by the Commissioner pursuant to this chapter. The license shall be renewable on
 123 an annual basis. Failure to hold such license shall subject such person, business entity, or
 124 other entity to the fines and other appropriate penalties as provided in Chapter 2 of this
 125 title.

126 (b) An application for a pharmacy benefits manager's license or an application for renewal
 127 of such license shall be accompanied by a filing fee of ~~\$500.00~~ \$2,000.00 for an initial
 128 license and ~~\$400.00~~ \$1,000.00 for renewal.

129 (c) A license shall be issued or renewed ~~and shall not be suspended or revoked~~ by the
 130 Commissioner unless the Commissioner finds that the applicant for or holder of the license:

131 (1) Has intentionally misrepresented or concealed any material fact in the application for
 132 the license;

133 (2) Has obtained or attempted to obtain the license by misrepresentation, concealment,
 134 or other fraud;

135 (3) Has committed fraud; ~~or~~

- 136 (4) Has failed to obtain for initial licensure or retain for annual licensure renewal a net
137 worth of at least \$200,000.00; or
- 138 (5) Has violated any provision of this chapter while on probation, if for license renewal.
- 139 (d) If the Commissioner moves to suspend, revoke, or nonrenew a license for a pharmacy
140 benefits manager, the Commissioner shall provide notice of that action to the pharmacy
141 benefits manager, and the pharmacy benefits manager may invoke the right to an
142 administrative hearing in accordance with Chapter 2 of this title.
- 143 (e) No licensee whose license has been revoked as prescribed under this Code section shall
144 be entitled to file another application for a license within five years from the effective date
145 of the revocation or, if judicial review of such revocation is sought, within five years from
146 the date of final court order or decree affirming the revocation. The application when filed
147 may be refused by the Commissioner unless the applicant shows good cause why the
148 revocation of its license shall not be deemed a bar to the issuance of a new license.
- 149 (f) Appeal from any order or decision of the Commissioner made pursuant to this chapter
150 shall be taken as provided in Chapter 2 of this title.
- 151 (g)(1) The Commissioner shall have the authority to issue a probationary license to any
152 applicant under this title.
- 153 (2) A probationary license may be issued for a period of not less than three months and
154 not longer than 12 months and shall be subject to immediate revocation for cause at any
155 time without a hearing.
- 156 (3) The Commissioner shall prescribe the terms of probation, may extend the
157 probationary period, or refuse to grant a license at the end of any probationary period in
158 accordance with rules and regulations.
- 159 (h) A pharmacy benefits manager's license may not be sold or transferred to a nonaffiliated
160 or otherwise unrelated party. A pharmacy benefits manager may not contract or
161 subcontract any of its negotiated formulary services to any unlicensed ~~nonaffiliated~~
162 business entity ~~unless a special authorization is approved by the Commissioner prior to~~
163 ~~entering into a contracted or subcontracted arrangement.~~
- 164 (i) In addition to all other penalties provided for under this title, the Commissioner shall
165 have the authority to assess a monetary penalty against any person, business entity, or other
166 entity acting as a pharmacy benefits manager without a license of up to ~~\$1,000.00~~
167 \$2,000.00 for each transaction in violation of this chapter, unless such person, business
168 entity, or other entity knew or reasonably should have known it was in violation of this
169 chapter, in which case the monetary penalty provided for in this subsection may be
170 increased to an amount of up to ~~\$5,000.00~~ \$10,000.00 for each and every act in violation.

171 (j) A licensed pharmacy benefits manager shall not market or administer any insurance
 172 product not approved in Georgia or that is issued by a nonadmitted insurer or unauthorized
 173 multiple employer self-insured health plan.

174 (k) In addition to all other penalties provided for under this title, the Commissioner shall
 175 have the authority to place any pharmacy benefits manager on probation for a period of
 176 time not to exceed one year for each and every act in violation of this chapter and ~~may shall~~
 177 subject such pharmacy benefits manager to a monetary penalty of up to ~~\$1,000.00~~
 178 \$2,000.00 for each and every act in violation of this chapter, unless the pharmacy benefits
 179 manager knew or reasonably should have known he or she was in violation of this chapter,
 180 in which case the monetary penalty provided for in this subsection ~~may shall~~ be increased
 181 to an amount of up to ~~\$5,000.00~~ \$10,000.00 for each and every act in violation. In the
 182 event a pharmacy benefits manager violates any provision of this chapter while on
 183 probation, the Commissioner shall have the authority to suspend the pharmacy benefits
 184 manager's license. For purposes of this subsection, a violation shall be considered to have
 185 occurred each time an act in violation of this chapter is committed.

186 ~~(l) A pharmacy benefits manager operating as a line of business or affiliate of a health~~
 187 ~~insurer, health care center, or fraternal benefit society licensed in this state or of any~~
 188 ~~affiliate of such health insurer, health care center, or fraternal benefit society shall not be~~
 189 ~~required to obtain a license pursuant to this chapter. Such health insurer, health care center,~~
 190 ~~or fraternal benefit society shall notify the Commissioner annually, in writing, on a form~~
 191 ~~provided by the Commissioner, that it is affiliated with or operating as a line of business~~
 192 ~~as a pharmacy benefits manager."~~

193 SECTION 3.

194 Said chapter is further amended by revising Code Section 33-64-4, relating to a prohibition
 195 on the practice of medicine by a pharmacy benefits manager, as follows:

196 "33-64-4.

197 (a) No pharmacy benefits manager shall engage in the practice of medicine, except as
 198 otherwise provided in subsection (b) of this Code section.

199 (b)(1) A pharmacy benefits manager shall not employ or contract with a physician for
 200 the purpose of advising on or making formulary development, formulary management,
 201 step therapy, or prior authorization determinations unless the physician:

202 (A) Is licensed by the Georgia Composite Medical Board to practice medicine;

203 (B) Actively sees patients; and

204 (C) Engages in the practice of medicine that focuses on the same disease or condition
 205 for which he or she is providing advisement.

206 (2) A pharmacy benefits manager shall report to the Georgia Composite Medical Board
 207 and the State Board of Pharmacy any adverse patient outcomes in which a pharmacy
 208 benefits manager required a prior authorization which delayed an insured's access to the
 209 initially prescribed medication or which resulted in the utilization of a different
 210 medication than initially prescribed."

211 **SECTION 4.**

212 Said chapter is further amended by revising Code Section 33-64-7, relating to a prohibition
 213 on the extension of rules and regulations and the enforcement of specific provisions of the
 214 chapter and rules and regulations, as follows:

215 "33-64-7.

216 ~~(a) The Commissioner may not enlarge upon or extend the specific provisions of this~~
 217 ~~chapter through any act, rule, or regulation; provided, however, that the Commissioner is~~
 218 ~~authorized to~~ shall enforce any specific provision the provisions of this chapter and ~~may~~
 219 shall promulgate rules and regulations to effectuate the specific implement the provisions
 220 of this chapter to ensure the safe and proper operations of pharmacy benefits managers in
 221 this state.

222 (b) In addition to all other authority granted by this title, the Commissioner shall:

223 (1) Conduct financial examinations and compliance audits of pharmacy benefits
 224 managers at least once every three years for health plans that are established pursuant to
 225 Article 1 of Chapter 18 of Title 45 or pursuant to Article 7 of Chapter 4 of Title 49, and
 226 periodically for all other pharmacy benefits managers, to ensure compliance with the
 227 provisions of this chapter and rules and regulations implemented pursuant to this chapter.
 228 Costs for the services and expenses incurred in connection with any financial examination
 229 and compliance audit shall be paid by the pharmacy benefits manager to the
 230 Commissioner and such payment shall be deposited with the Office of the State
 231 Treasurer;

232 (2) Investigate complaints of alleged violations of this chapter;

233 (3) Issue cease and desist orders when a pharmacy benefits manager is taking or
 234 threatening to take action in violation of this chapter or rules and regulations
 235 implemented pursuant to this chapter; and

236 (4) Order reimbursement to an insured, pharmacy, or dispenser who has incurred a
 237 monetary loss as a result of a violation of this chapter or rules and regulations
 238 implemented pursuant to this chapter as well as order payment of a fine not to exceed
 239 \$1,000.00 per violation to an insured, pharmacy, or dispenser who has been aggrieved as
 240 a result of a violation of this chapter or rules and regulations implemented pursuant to this
 241 chapter. Such fine shall be in addition to and shall not preclude any other fines imposed

242 pursuant to this title. For purposes of this paragraph, a violation shall be considered to
 243 have occurred each time a prohibited act is committed.

244 (c) A pharmacy benefits manager shall make its records available to the Commissioner
 245 upon written demand and provide cooperation in connection with financial examinations,
 246 compliance audits, and investigations.

247 (d) In the event a violation of this chapter or rules and regulations implemented pursuant
 248 to this chapter is found following a complaint, the Commissioner shall conduct a
 249 compliance audit to identify whether any other similar violations have occurred within the
 250 state."

251 **SECTION 5.**

252 Said chapter is further amended by revising Code Section 33-64-9, relating to requirements
 253 for the use of maximum allowable cost pricing by pharmacy benefits managers, as follows:

254 "33-64-9.

255 ~~(a) Upon each contract execution or renewal between a pharmacy benefits manager and~~
 256 ~~a pharmacy or between a pharmacy benefits manager and a pharmacy's contracting~~
 257 ~~representative or agent, such as a pharmacy services administrative organization, a~~
 258 ~~pharmacy benefits manager shall, with respect to such contract or renewal:~~

259 ~~(1) Include in such contract or renewal the sources utilized to determine multi-source~~
 260 ~~generic drug pricing, such as maximum allowable cost or any successive benchmark~~
 261 ~~pricing formula, and update such pricing information at least every five business days,~~
 262 ~~provided that such pricing information update shall be at least every 14 business days for~~
 263 ~~those contracts pursuant to Article 7 of Chapter 4 of Title 49; and~~

264 ~~(2) Maintain a procedure to eliminate products from the multi-source generic list of~~
 265 ~~drugs subject to such pricing or modify multi-source generic drug pricing within five~~
 266 ~~business days when such drugs do not meet the standards and requirements of this Code~~
 267 ~~section in order to remain consistent with pricing changes in the marketplace:~~

268 ~~(b) A pharmacy benefits manager shall reimburse pharmacies for drugs subject to~~
 269 ~~multi-source generic drug pricing based upon pricing information which has been updated~~
 270 ~~within five business days as set forth in paragraph (1) of subsection (a) of this Code~~
 271 ~~section.~~

272 ~~(c) A pharmacy benefits manager may not place a drug on a multi-source generic list~~
 273 ~~unless there are at least two therapeutically equivalent, multi-source generic drugs, or at~~
 274 ~~least one generic drug available from only one manufacturer, generally available for~~
 275 ~~purchase by network pharmacies from national or regional wholesalers:~~

276 ~~(d) All contracts between a pharmacy benefits manager and a contracted pharmacy or~~
 277 ~~between a pharmacy benefits manager and a pharmacy's contracting representative or~~

278 ~~agent, such as a pharmacy services administrative organization, shall include a process to~~
 279 ~~internally appeal, investigate, and resolve disputes regarding multi-source generic drug~~
 280 ~~pricing. The process shall include the following:~~

281 ~~(1) The right to appeal shall be limited to 14 calendar days following reimbursement of~~
 282 ~~the initial claim; and~~

283 ~~(2) A requirement that the health benefit plan issuer or pharmacy benefits manager shall~~
 284 ~~respond to an appeal described in subsection (a) of this Code section no later than 14~~
 285 ~~calendar days after the date the appeal was received by such health benefit plan issuer or~~
 286 ~~pharmacy benefits manager.~~

287 ~~(e) For appeals that are denied, the pharmacy benefits manager shall provide the reason~~
 288 ~~for the denial and identify the national drug code of a drug product that may be purchased~~
 289 ~~by contracted pharmacies at a price at or below the maximum allowable cost.~~

290 ~~(f) If the appeal is successful, the health benefit plan issuer or pharmacy benefits manager~~
 291 ~~shall:~~

292 ~~(1) Adjust the maximum allowable cost price that is the subject of the appeal effective~~
 293 ~~on the day after the date the appeal is decided;~~

294 ~~(2) Apply the adjusted maximum allowable cost price to all similarly situated~~
 295 ~~pharmacists and pharmacies as determined by the health plan issuer or pharmacy benefits~~
 296 ~~manager; and~~

297 ~~(3) Allow the pharmacist or pharmacy that succeeded in the appeal to reverse and rebill~~
 298 ~~the pharmacy benefits claim giving rise to the appeal.~~

299 ~~(g) Appeals shall be upheld if:~~

300 ~~(1) The pharmacy being reimbursed for the drug subject to the multi-source generic drug~~
 301 ~~pricing in question was not reimbursed as required in subsection (b) of this Code section;~~
 302 ~~or~~

303 ~~(2) The drug subject to the multi-source generic drug pricing in question does not meet~~
 304 ~~the requirements set forth in subsection (c) of this Code section.~~

305 ~~(h) The Commissioner shall have enforcement authority over this Code section:~~

306 ~~(a)(1) Except as provided in paragraph (2) of this subsection, a pharmacy benefits~~
 307 ~~manager shall utilize the national average drug acquisition cost as a benchmark for the~~
 308 ~~ingredient drug product component of a pharmacy's reimbursement for drugs.~~

309 ~~(2) For drugs included on the select specialty pharmacy rate pricing list, a pharmacy~~
 310 ~~benefits manager shall utilize the select specialty pharmacy rate as a benchmark for the~~
 311 ~~ingredient drug product component of a pharmacy's reimbursement.~~

312 ~~(3) Nothing herein shall be construed to prohibit a pharmacy benefits manager from~~
 313 ~~reimbursing more than the national average drug acquisition cost or the select specialty~~
 314 ~~pharmacy rate for a drug.~~

315 (b) A pharmacy benefits manager shall not:

316 (1) Pay or reimburse a pharmacy in this state for the ingredient drug product component
317 of a reimbursement for a drug in an amount less than the national average drug
318 acquisition cost on the day of claim adjudication or, for a drug on the select specialty
319 pharmacy rate pricing list, an amount less than the current select specialty pharmacy rate.
320 The dispensing fee paid to a pharmacy in connection with the dispensing of a drug shall
321 be independent of the amount a pharmacy is paid or reimbursed for the ingredient drug
322 product component;

323 (2) Reimburse a pharmacy in this state an amount less than the amount that the pharmacy
324 benefits manager reimburses an affiliate pharmacy for providing the same pharmacy
325 services; or

326 (3) Engage in any practice that:

327 (A) In any way bases pharmacy reimbursement for a drug on patient outcomes, scores,
328 or metrics; provided, however, that nothing shall prohibit the reimbursement of a
329 pharmacy for providing pharmacy care, including reimbursement incentives based on
330 patient outcomes, scores, or metrics;

331 (B) Includes imposing a point-of-sale fee or retroactive fee; or

332 (C) Derives any revenue from a pharmacy or insured in connection with performing
333 pharmacy benefits management services.

334 (c) In the event the national average drug acquisition cost or, where applicable, the select
335 specialty pharmacy rate results in reimbursement in an amount less than the pharmacy's
336 acquisition cost, a pharmacy benefits manager shall, upon appeal by a pharmacy, reimburse
337 the pharmacy for its acquisition cost pursuant to subsection (d) of this Code section.

338 (d) A pharmacy shall have the right to file an appeal with the pharmacy benefits manager
339 if the pharmacy believes it has not been reimbursed in accordance with the provisions of
340 this Code section on a claim or claims. Such appeal may be filed by the pharmacy or the
341 pharmacy's contracting representative or agent, such as a pharmacy services administrative
342 organization. The appeal process shall include the following:

343 (1) The right to appeal by a pharmacy shall be limited to 30 calendar days following
344 adjudication of the initial claim or claims; and

345 (2) The appeal shall be resolved no later than 30 calendar days after the date the appeal
346 was received by such pharmacy benefits manager and shall be upheld if a pharmacy was
347 reimbursed on a claim or claims in violation of subsection (b) of this Code section or if
348 a pharmacy was reimbursed on a claim or claims below its acquisition cost.

349 (e) When a successful appeal was based on reimbursement being below the national
350 average drug acquisition cost or, where applicable, the select specialty pharmacy rate for
351 a drug, the pharmacy benefits manager shall notify the Commissioner and shall, within

352 three business days, apply the adjusted reimbursement to the appealing pharmacy and all
 353 pharmacies in the state who were reimbursed incorrectly within 30 calendar days.

354 (f) If a pharmacy is aggrieved by the outcome of an internal appeal or believes a pharmacy
 355 benefits manager has violated paragraph (2) or (3) of subsection (b) of this Code section,
 356 it may, in addition to any other remedy at law, file a complaint with the Commissioner.

357 (g) A pharmacy, or its contracting representative or agent acting on its behalf, shall be
 358 permitted to consolidate complaints or appeals before a pharmacy benefits manager or the
 359 Commissioner of multiple claims that involve the same or similar payment, coverage
 360 issues, or actions, regardless of the number of individual insureds, payment claims, or
 361 actions that are included in the bundled complaint or appeal.

362 (h) This Code section shall also apply to pharmacy benefits managers' reimbursements to
 363 dispensers.

364 (i) With the exception of paragraph (3) of subsection (b) of this Code section, this Code
 365 section shall not apply to:

366 (1) Medicaid under Chapter 4 of Title 49 when the department reimburses providers
 367 directly for each covered service; provided, however, that it shall apply to Medicaid
 368 managed care programs administered through care management organizations; or

369 (2) Prescription drugs for which there is no current national average drug acquisition cost
 370 or current select specialty pharmacy rate."

371 **SECTION 6.**

372 Said chapter is further amended by revising Code Section 33-64-10, relating to
 373 administration of claims by pharmacy benefits manager, as follows:

374 "33-64-10.

375 (a) A pharmacy benefits manager shall administer claims in compliance with Code Section
 376 33-30-4.3 and shall not require insureds to use a mail-order pharmaceutical distributor
 377 including a mail-order pharmacy.

378 (b) A pharmacy benefits manager shall pass on to the health plan 100 percent of all rebates
 379 and other payments it receives from pharmaceutical manufacturers in connection with
 380 claims administered on behalf of such health plan. In addition, a pharmacy benefits
 381 manager shall report annually to each client, including but not limited to, insurers and
 382 payors, health plan the aggregate amount of all rebates and other payments that the
 383 pharmacy benefits manager received from pharmaceutical manufacturers in connection
 384 with claims if administered on behalf of the client and the aggregate amount of such rebates
 385 the pharmacy benefits manager received from pharmaceutical manufacturers that it did not
 386 pass through to the client health plan.

387 (c) A pharmacy benefits manager shall charge a health plan the same price for a
 388 prescription drug as it pays a pharmacy for the prescription drug.

389 (d) A pharmacy benefits manager shall apply any third-party payment, financial assistance,
 390 discount, product voucher, or other reduction in out-of-pocket expenses made by or on
 391 behalf of an insured toward an insured's cost share or copay responsibility.

392 (e) A pharmacy benefits manager owes a fiduciary duty to a health plan and an insured and
 393 shall discharge that duty in accordance with the provisions of state and federal law. A
 394 pharmacy benefits manager shall perform its duties with care, skill, prudence, and diligence
 395 and in accordance with the standards of conduct applicable to a fiduciary in an enterprise
 396 of a like character and with like purposes.

397 (f) A pharmacy benefits manager shall notify the health plan and insured in writing of any
 398 activity, policy, or practice of the pharmacy benefits manager that directly or indirectly
 399 presents any conflict of interest with the duties imposed by this Code section.

400 ~~(e)~~(g) This Code section shall not apply to:

- 401 ~~(1) A care management organization, as defined in Chapter 21A of this title;~~
- 402 ~~(2) The Department of Community Health, as defined in Chapter 2 of Title 31;~~
- 403 ~~(3) The State Health Benefit Plan under Article 1 of Chapter 18 of Title 45; or~~
- 404 ~~(4) Any any licensed group model health maintenance organization with an exclusive~~
 405 ~~medical group contract and which operates its own pharmacies which are licensed under~~
 406 ~~Code Section ~~26-4-110.1~~ 26-4-110."~~

407 **SECTION 7.**

408 Said chapter is further amended by revising Code Section 33-64-11, relating to prohibited
 409 activities of pharmacy benefits manager, as follows:

410 "33-64-11.

411 (a) A pharmacy benefits manager shall be proscribed from:

412 (1) Prohibiting a pharmacist, pharmacy, or other dispenser or dispenser practice from
 413 providing an insured individual information on the amount of the insured's cost share for
 414 such insured's prescription drug and the clinical efficacy of a more affordable alternative
 415 drug if one is available. No pharmacist, pharmacy, or other dispenser or dispenser
 416 practice shall be penalized by a pharmacy benefits manager for disclosing such
 417 information to an insured or for selling to an insured a more affordable alternative if one
 418 is available;

419 (2) Prohibiting a pharmacist, pharmacy, or other dispenser or dispenser practice from
 420 offering and providing ~~store direct~~ delivery services to an insured as an ancillary service
 421 of the pharmacy or dispenser practice;

- 422 (3) Charging or collecting from an insured a copayment that exceeds the total submitted
 423 charges by the network pharmacy or other dispenser practice for which the pharmacy or
 424 dispenser practice is paid;
- 425 (4) Charging or holding a pharmacist or pharmacy or dispenser or dispenser practice
 426 responsible for a fee or penalty relating to the adjudication of a claim or an audit
 427 conducted pursuant to Code Section 26-4-118, provided that this shall not restrict
 428 recoupments made in accordance with Code Section 26-4-118 ~~or pay for performance~~
 429 ~~recoupments otherwise permitted by law;~~
- 430 (5) Recouping funds from a pharmacy in connection with claims for which the pharmacy
 431 has already been paid without first complying with the requirements set forth in Code
 432 Section 26-4-118, unless such recoupment is otherwise permitted or required by law;
- 433 (6) Penalizing or retaliating against a pharmacist or pharmacy for exercising rights under
 434 this chapter or Code Section 26-4-118;
- 435 (7) Steering. ~~Ordering an insured for the filling of a prescription or the provision of~~
 436 ~~pharmacy care services to an affiliated pharmacy; offering or implementing plan designs~~
 437 ~~that require patients to utilize an affiliated pharmacy; or advertising, marketing, or~~
 438 ~~promoting a pharmacy by an affiliate to patients or prospective patients. Subject to the~~
 439 ~~foregoing, a pharmacy benefits manager may include an affiliated pharmacy in~~
 440 ~~communications to patients, including patient and prospective patient specific~~
 441 ~~communications, regarding network pharmacies and prices, provided that the pharmacy~~
 442 ~~benefits manager includes information regarding eligible nonaffiliated pharmacies in such~~
 443 ~~communications and the information provided is accurate. This paragraph shall not be~~
 444 ~~construed to prohibit a pharmacy benefits manager from entering into an agreement with~~
 445 ~~an affiliated pharmacy or an affiliated pharmacy of another pharmacy benefits manager~~
 446 ~~licensed pursuant to this chapter to provide pharmacy care to patients. The restrictions~~
 447 ~~in this paragraph shall not apply to limited distribution prescription drugs requiring~~
 448 ~~special handling and not commonly carried at retail pharmacies or oncology clinics or~~
 449 ~~practices;~~
- 450 (8) Transferring or sharing records relative to prescription information containing
 451 patient-identifiable and prescriber-identifiable data to an affiliated pharmacy for any
 452 commercial purpose; provided, however, that nothing shall be construed to prohibit the
 453 exchange of prescription information between a pharmacy benefits manager and an
 454 affiliated pharmacy for the limited purposes of pharmacy reimbursement, formulary
 455 compliance, pharmacy care, or utilization review;
- 456 (9) Knowingly making a misrepresentation to an insured, pharmacist, pharmacy,
 457 dispenser, or dispenser practice; and

- 458 (10) Taking any action in violation of subparagraphs (a)(21)(D) and (a)(21)(E) of Code
 459 Section 26-4-28 or charging a pharmacy a fee in connection with network enrollment;
 460 (11) Withholding coverage or requiring prior authorization for a lower cost
 461 therapeutically equivalent drug available to an insured or failing to reduce an insured's
 462 cost share when an insured selects a lower cost therapeutically equivalent drug; and
 463 (12) Removing a drug from a formulary or denying coverage of a drug for the purpose
 464 of incentivizing an insured to seek coverage from a different health plan.
- 465 (b) To the extent that any provision of this Code section is inconsistent or conflicts with
 466 applicable federal law, rule, or regulation, such applicable federal law, rule, or regulation
 467 shall apply; provided, however, that a pharmacy benefits manager contracted or
 468 subcontracted with this state, including any agency or department thereof, shall agree as
 469 a condition to contract that it will not violate this Code section or any other provision of
 470 this chapter or of any rules or regulations implemented pursuant to this chapter in
 471 performing any services in this state.
- 472 (c) This Code section shall not apply to:
- 473 ~~(1) A care management organization, as defined in Chapter 21A of this title;~~
 474 ~~(2) The Department of Community Health, as defined in Chapter 2 of Title 31;~~
 475 ~~(3) The State Health Benefit Plan under Article 1 of Chapter 18 of Title 45; or~~
 476 ~~(4) Any any licensed group model health maintenance organization with an exclusive~~
 477 ~~medical group contract and which operates its own pharmacies which are licensed under~~
 478 ~~Code Section ~~26-4-110.1~~ 26-4-110."~~

479 **SECTION 8.**

480 Said chapter is further amended by adding a new Code section to read as follows:

481 "33-64-12.

482 (a) The General Assembly finds that:

- 483 (1) The practice of steering by a pharmacy benefits manager represents a conflict of
 484 interest;
 485 (2) The practice of imposing point-of-sale fees or retroactive fees obscures the true cost
 486 of prescription drugs in this state;
 487 (3) These practices have resulted in harm, including increasing drug prices, overcharging
 488 insureds and payors, restricting insureds' choice of pharmacies and other dispensers,
 489 underpaying community pharmacies and other dispensers, and fragmenting and creating
 490 barriers to care, particularly in rural Georgia and for patients battling life-threatening
 491 illnesses and chronic diseases; and

492 (4) Imposing a surcharge on pharmacy benefits managers that engage in these practices
493 in this state may encourage entities licensed under this title and other payors to use
494 pharmacy benefits managers that are committed to refraining from such practices.

495 (b)(1) A pharmacy benefits manager that engages in the practices of steering or imposing
496 point-of-sale fees or retroactive fees shall be subject to a surcharge payable to the state
497 of 10 percent on the aggregate dollar amount it reimbursed pharmacies in the previous
498 calendar year for prescription drugs for Georgia insureds.

499 (2) Any other person licensed under this title whose contracted pharmacy benefits
500 manager engages in the practices of steering or imposing point-of-sale fees or retroactive
501 fees in connection with its health plans shall be subject to a surcharge payable to the state
502 of 10 percent on the aggregate dollar amount its pharmacy benefits manager reimbursed
503 pharmacies on its behalf in the previous calendar year for prescription drugs for Georgia
504 insureds.

505 (c)(1) By March 1 of each year, a pharmacy benefits manager shall provide a report to
506 the Department of Audits and Accounts and the Commissioner attesting as to whether or
507 not, in the previous calendar year, it engaged in the practices of steering or imposing
508 point-of-sale fees or retroactive fees and detailing all prescription drug claims it
509 administered for Georgia insureds on behalf of each health plan client in the previous
510 calendar year. The report shall be confidential and not subject to Article 4 of Chapter 18
511 of Title 50, relating to open records; provided, however, that the Department of Audits
512 and Accounts shall prepare an aggregate report reflecting the total number of
513 prescriptions administered by the reporting pharmacy benefits manager on behalf of all
514 health plans in the state along with the total sum due to the state.

515 (2) By March 1 of each year, any other person licensed under this title that utilizes a
516 contracted pharmacy benefits manager shall provide a report to the Department of Audits
517 and Accounts and the Commissioner attesting as to whether or not, in the previous
518 calendar year, its contracted pharmacy benefits manager engaged in the practices of
519 steering or imposing point-of-sale fees or retroactive fees in connection with its health
520 plans and detailing all prescription drug claims its pharmacy benefits manager
521 administered for Georgia insureds on its behalf in the previous calendar year. The report
522 shall be confidential and not subject to Article 4 of Chapter 18 of Title 50, relating to
523 open records.

524 (d) By April 1 of each year, a pharmacy benefits manager or other person licensed under
525 this title shall pay into the general fund of the state treasury the surcharge owed, if any, as
526 contained in the report submitted pursuant to subsection (c) of this Code section.

527 (e) Nothing in this Code section shall be construed to authorize the practices of steering
528 or imposing point-of-sale fees or retroactive fees where otherwise prohibited by law."

529

SECTION 9.

530 This Act shall become effective on July 1, 2021, and shall apply to all contracts issued,
531 delivered, or issued for delivery in this state on and after such date.

532

SECTION 10.

533 All laws and parts of laws in conflict with this Act are repealed.