House Bill 920

By: Representatives Teasley of the 37th, Golick of the 40th, Smith of the 134th, Carson of the 46th, Brockway of the 102nd, and others

A BILL TO BE ENTITLED AN ACT

To amend Chapter 25 of Title 33 of the Official Code of Georgia Annotated, relating to life

2	insurance, so as to provide for unclaimed life insurance benefits provisions; to provide for
3	a short title; to provide for a purpose; to provide for definitions; to provide for insurer
4	conduct; to provide for insurer unclaimed property reporting; to provide for applicability; to
5	provide for related matters; to repeal conflicting laws; and for other purposes.
6	BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:
7	SECTION 1.
8	Chapter 25 of Title 33 of the Official Code of Georgia Annotated, relating to life insurance,
9	is amended by adding a new Code section to read as follows:
10	″ <u>33-25-14.</u>
11	(a) This Code section shall be known and may be cited as the 'Unclaimed Life Insurance
12	Benefits Act.'
13	(b) This Code section shall require recognition of the escheat or unclaimed property
14	statutes of this state and require the complete and proper disclosure, transparency, and
15	accountability relating to any method of payment for life insurance death benefits regulated
16	by the Insurance Department; provided, however, that neither the Commissioner nor the
17	State Treasurer shall promulgate regulations or issue bulletins that impose, or interpret this
18	Code section to impose, additional duties and obligations on insurers, beyond those set
19	forth in this Code section, or otherwise attempt to expand the requirements of this Code
20	section.
21	(c) As used in this Code section, the term:
22	(1) 'Account owner' means the owner of a retained asset account who is a resident of this
23	state.
24	(2) 'Annuity' means an annuity contract issued in this state. The term 'annuity' shall not
25	include any annuity contract used to fund an employment-based retirement plan or

26 program where the insurer takes direction from the plan sponsor and plan administrator.

27	(3) 'Death Master File' means the Social Security Administration's Death Master File or
28	any other data base or service that is at least as comprehensive as the Social Security
29	Administration's Death Master File for determining that a person has reportedly died.
30	(4) 'Death Master File match' means a search of the Death Master File that results in a
31	match of a person's name and social security number or the name and date of birth.
32	(5) 'Insurer' means a life insurance company authorized to transact the class of insurance
33	designated in Code Section 33-3-5 as Class (1).
34	(6) 'Knowledge of death' means, for purposes of this chapter and Article 5 of Chapter 12
35	of Title 44:
36	(A) A receipt of an original or valid copy of a certified death certificate; or
37	(B) A Death Master File match validated by a secondary source by the insurer.
38	(7) 'Person' means the policy owner, insured, annuity owner, annuitant, or account
39	owner, as applicable under the policy, annuity, or retained asset account subject to this
40	Code section.
41	(8) 'Policy' means any policy or certificate of life insurance issued in this state. The term
42	'policy' shall not include:
43	(A) Any policy or certificate of life insurance that provides a death benefit under an
44	employee benefit plan subject to the Employee Retirement Income Security Act of
45	1974, 29 U.S.C. Section 1002, as periodically amended, or under any federal employee
46	benefit program;
47	(B) Any policy or certificate of life insurance that is used to fund a preneed funeral
48	contract or prearrangement;
49	(C) Any policy or certificate of credit life or accidental death insurance; or
50	(D) Any policy issued to a group master policyholder for which the insurer does not
51	provide record keeping services.
52	(9) 'Record keeping services' means those circumstances under which the insurer has
53	agreed with a group policyholder to be responsible for obtaining, maintaining, and
54	administering in its own systems information about each individual insured under an
55	insured's group insurance contract, or a line of coverage thereunder, at least the following
56	information:
57	(A) Social security number or name and date of birth;
58	(B) Beneficiary designation information;
59	(C) Coverage eligibility;
60	(D) Benefit amount; and
61	(E) Premium payment status.

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62	(d)(1)(A) An insurer shall perform a comparison of its in-force policies, annuities, and
63	retained asset accounts issued in this state against a Death Master File, on at least a
64	semiannual basis, to identify potential Death Master File matches.
65	(B) An insurer may comply with the requirements of this subsection by using the full
66	Death Master File once annually and using the Death Master File update files for the
67	remaining comparisons in that year.
68	(C) Nothing in this subsection shall limit the insurer from requesting a valid death
69	certificate as part of any claims validation process.
70	(2)(A) If an insurer learns of the possible death of a person, through a Death Master
71	File match or otherwise, then the insurer shall within 90 days:
72	(i) Complete a good faith effort, which shall be documented by the insurer, to
73	confirm the death of the person against other available records and information;
74	(ii) Review its records to determine whether the deceased person had purchased any
75	other products with the insurer;
76	(iii) Determine whether benefits may be due in accordance with any applicable
77	policy, annuity, or retained asset account; and
78	(iv) If the beneficiary or other authorized representative has not communicated with
79	the insurer within the 90 day period, take reasonable steps, which shall be
80	documented by the insurer, to locate and contact the beneficiary or beneficiaries or
81	other authorized representative on any such policy, annuity, or retained asset account,
82	including but not limited to sending the beneficiary information regarding the
83	insurer's claims process, including the need to provide an official death certificate if
84	applicable under the policy, annuity, or retained asset account.
85	(B) In the event the insurer is unable to confirm the death of a person following a
86	Death Master File match, an insurer may consider such policy, annuity, or retained
87	asset account to be in-force in accordance with its terms.
88	(3) To the extent permitted by law, an insurer may disclose minimum necessary personal
89	information about a person or beneficiary to a person who the insurer reasonably believes
90	may be able to assist the insurer in locating the beneficiary or a person otherwise entitled
91	to payment of the claims proceeds.
92	(4) An insurer or its service provider shall not charge any beneficiary or other authorized
93	representative for any fees or costs associated with a Death Master File search or
94	verification of a Death Master File match conducted pursuant to this subsection.
95	(5) The benefits from a policy, annuity, or retained asset account, plus any applicable
96	accrued contractual interest, shall first be payable to the designated beneficiaries or
97	owners and in the event such beneficiaries or owners cannot be found, shall escheat to the
98	state as unclaimed property pursuant to Code Section 44-12-198. Interest payable under

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99	Code Section 33-25-10 shall not be payable as unclaimed property under Code
100	<u>Section 44-12-198.</u>
101	(6) The Commissioner may adopt such rules and regulations as may be reasonably
102	necessary to implement the provisions of this subsection.
103	(7) The Commissioner may, in his or her reasonable discretion, make an order:
104	(A) Limiting an insurer's Death Master File comparisons required under paragraph (1)
105	of this subsection to the insurer's electronic searchable files or approving a plan and
106	timeline for conversion of the insurer's files to electronic searchable files;
107	(B) Exempting an insurer from the Death Master File comparisons required under
108	paragraph (1) of this subsection or permitting an insurer to perform such comparisons
109	less frequently than semiannually upon a demonstration of financial hardship by the
110	insurer; or
111	(C) Phasing in compliance with this subsection according to a plan and timeline
112	approved by the Commissioner.
113	(8) Failure to meet any requirement of this subsection with such frequency as to
114	constitute a general business practice is a violation of Chapter 6 of this title. Nothing
115	herein shall be construed to create or imply a private cause of action for a violation of this
116	subsection.
117	(e) In the event that an insurer:
118	(1) Has identified a person as deceased through a Death Master File match through a
119	search described in paragraph (1) of subsection (d) of this Code section or other
120	information source;
121	(2) Has validated such information through a secondary information source; and
122	(3) Is unable to locate a beneficiary located in this state under the policy, annuity, or
123	retained asset account after conducting reasonable search efforts during the period of up
124	to one year after the insurer's validation of the Death Master File match, or if no
125	beneficiary, if the person, as applicable for unclaimed reporting purposes, has a last
126	known address in this state,
127	then the insurer is authorized to report and remit the proceeds of such policy, annuity, or
128	retained asset account due to this state on an early reporting basis, without further notice
129	or consent by the state, after attempting to contact such beneficiary pursuant to Code
130	Section 44-12-198. Once reported and proceeds remitted, the insurer shall be relieved and
131	indemnified from any and all additional liability to any person relating to the proceeds
132	reported and remitted, including but not limited to any liability under Code
133	Section 44-12-214 for all proceeds reported and remitted to the state pursuant to this
134	subsection. This indemnification from liability shall be in addition to any other protections
135	provided by law."

SECTION 2.

- 130 SECTION 2.137 This Act shall be applicable to policies issued or renewed on or after January 1, 2015.
- 138 SECTION 3.
- 139 All laws and parts of laws in conflict with this Act are repealed.