

Senate Resolution 224

By: Senator Harbison of the 15th

A RESOLUTION

- 1 Recognizing and commending Liliana McDaniel; and for other purposes.
- 2 WHEREAS, Liliana McDaniel is an inspiration to her fellow staff, exemplifying a
3 combination of managerial finesse, sensitive customer service, and a level of candor rarely
4 found in today's competitive workplace; and
- 5 WHEREAS, Liliana McDaniel was awarded with the James D. Yancey Customer Covenant
6 Award by the Synovus Financial Corporation at its 2007 Chairman's Awards; and
- 7 WHEREAS, Synovus Financial Corporation is a diversified financial services company
8 based in Columbus with more than \$30 billion in assets; and
- 9 WHEREAS, the Chairman's Award recipients are chosen from nominations submitted by
10 team members throughout the company's five state banking network, and each award
11 honoree receives a \$1,000 cash award, while a \$1,000 donation is made to the Jack Parker
12 Scholarship Foundation; and
- 13 WHEREAS, Liliana McDaniel was recognized for her shining example of delivering
14 excellent internal customer service that parallels the company's expectations on meeting the
15 needs of external customers; and
- 16 WHEREAS, the Customer Covenant Award is named in honor of former Synovus Chairman
17 Jimmy Yancy, who led the effort to codify the company's commitment to customers; and
- 18 WHEREAS, Liliana McDaniel has earned the esteem of her colleagues and has brought
19 honor to her family, community, and the State of Georgia.

1 NOW, THEREFORE, BE IT RESOLVED BY THE SENATE that the members of this body
2 recognize Liliana McDaniel for her outstanding leadership and congratulate her on being
3 awarded the James D. Yancey Customer Covenant Award.

4 BE IT FURTHER RESOLVED that the Secretary of the Senate is authorized and directed
5 to transmit an appropriate copy of this resolution to Liliana McDaniel.