

House Bill 1281 (COMMITTEE SUBSTITUTE)

By Representatives: Thompson of the 69th, Post 1, Howell of the 92nd, Moraitakis of the 42nd, Post 4, Crawford of the 91st, Noel of the 44th, and others

A BILL TO BE ENTITLED
AN ACT

1 To amend Chapter 1 of Title 50 of the Official Code of Georgia Annotated, relating to state
2 government in general, so as to provide that any telephone call center operated by or on
3 behalf of a state agency or department for the purpose of fulfilling such state agency's or
4 department's provision of government services shall be physically located within the United
5 States; to provide for related matters; to provide an effective date; to repeal conflicting laws;
6 and for other purposes.

7 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

8 **SECTION 1.**

9 Chapter 1 of Title 50 of the Official Code of Georgia Annotated, relating to state government
10 in general, is amended by adding at its end a new Code Section 50-1-8 to read as follows:

11 "50-1-8.

12 (a) As used in this Code section, the term:

13 (1) 'Call center' means an entity whose primary purpose includes the initiating or
14 receiving of telephonic communications on behalf of any person for the purpose of
15 providing or receiving services or information necessary in connection with the providing
16 of services or other benefits.

17 (2) 'Service' means a governmental service provided by an agency for the benefit of the
18 public.

19 (b) Any telephone call center operated by or on behalf of a state agency or department for
20 the purpose of fulfilling such state agency's or department's provision of services shall be
21 physically located within the United States."

22 **SECTION 2.**

23 Nothing in this Act shall be construed to impair the contractual rights of any party to a
24 contract with the state where the contract was entered into prior to the effective date of this
25 Act.

1 **SECTION 3.**

2 This Act shall become effective upon its approval by the Governor or upon its becoming law
3 without such approval.

4 **SECTION 4.**

5 All laws and parts of laws in conflict with this Act are repealed.