

House Bill 1357

By: Representatives Noel of the 44th, Wilkinson of the 41st, Thompson of the 69th, Post 1, Skipper of the 116th, Day of the 126th, and others

A BILL TO BE ENTITLED
AN ACT

1 To amend Chapter 1 of Title 50 of the Official Code of Georgia Annotated, relating to state
2 government in general, so as to provide that no state or local government agency or entity
3 shall operate or make use of a telephone call center located outside the United States; to
4 provide for related matters; to repeal conflicting laws; and for other purposes.

5 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

6 style="text-align:center">**SECTION 1.**

7 Chapter 1 of Title 50 of the Official Code of Georgia Annotated, relating to state government
8 in general, is amended by adding at its end a new Code Section 50-1-8 to read as follows:

9 "50-1-8.

10 Any telephone call center operated or utilized by any department, agency, or other entity
11 of Georgia's state government or local government in the provision of government services
12 or other government activities shall be physically located entirely within the United States.

13 This requirement shall apply both to a telephone call center operated by such a government
14 entity and also to any telephone call center which provides services for or on behalf of such
15 a government entity. For purposes of this Code section, the term 'telephone call center' shall
16 be broadly construed and shall include any physical facility or combination of physical
17 facilities which house employees or independent contractors having as a principal or
18 primary employment duty the answering or placing or answering and placing of telephone
19 calls."

20 style="text-align:center">**SECTION 2.**

21 All laws and parts of laws in conflict with this Act are repealed.